

artful home

Part gallery, part art fair, part online marketplace ... Artful Home is all of these things and more. For over 30 years, we have been successfully connecting artists and art lovers, offering an extensive juried collection of fine art, craft, and design for the home and wardrobe. We are dedicated to creating an unforgettable experience for customers, artists and staff. We believe that every work of art has a story. We also believe that each member of our team has a story – and that these narratives enrich our entire organization.

Artful Home offers:

- A staff of creative, forward-thinking experts
- A unique business with a competitive edge
- An inspired workplace culture
- Exceptional customer care
- Innovative technology to support who we are and what we do
- An opportunity for you to make your mark

As we continue to build our organization, be a part of our story as:

Infrastructure Specialist

This non-supervisory position, located in Madison, Wisconsin, will serve to provide technical and administrative support for Company core I/T infrastructure and applications including network servers, workstations, firewalls, switching, VOIP, email, backup and recovery, active directory, and file sharing services, networking, storage and server virtualization. Under the guidance of the Director-I/T, responsibilities will include:

- Work to safeguard computer networks and systems by planning and implementing security measures to monitor and protect sensitive data and systems from infiltration and cyber-attacks.
- Collaborate with end-user support team in troubleshooting infrastructure-related issues and identify areas of improvement; work with 3rd party vendors to troubleshoot and implement technologies.
- Maintain efficient and reliable network infrastructure (LAN and WAN switching, virtualization, Perimeter Gateways). Lead in evaluating/implementing hardware/software solutions needed to support business.
- Lead changes in performance tuning, infrastructure design and monitoring.
- Responsible to lead install, configure and maintain windows and linux systems within IT infrastructure both bare metal as well as VMWare. Maintain a PCI level of systems security including process controls.
- Analyze and resolve problems, evaluate technical issues, test, maintain, modify, integrate, monitor and ensure to automate software systems. Perform disaster recovery testing and design.

Successful candidates will possess the following:

- Education, training, and experience equivalent to an associate's degree in computer science or comparable certificate 4+ years of directly related experience and proficiency in technical skills surrounding WAN's virtualization, network diagnostics and operating systems. Managing Linux and windows production environments with working knowledge of SAN, vlan, MAN, fiber networks, 10G networking, High Availability, VoIP, network protocols and packet analysis is preferred. Technical certifications in networking, security, and/or server administration a plus. Experience working with third-party vendor management to ensure delivery of high-quality services and products. Provide rotating on-call support for 24x7 infrastructure.
- Ability to work in a fast-paced environment, setting priorities and managing time effectively.

If you meet these qualifications and are looking for a great opportunity to utilize your talents, please forward your cover letter, resume, and salary requirements to hr@artfulhome.com.

Artful Home is proud to be an Equal Opportunity Employer

2018-22 (10/25/18)